

E-04204A-09-0206



0000097881

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81130

Date: 8/12/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Frances

DiLallo

Account Name: Frances DiLallo

Hon: [REDACTED]

Street: [REDACTED]

Work:

City: Lake Havasu City

CBR:

State: AZ Zip: 86406

is:

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-04204A-09-0206\*\*\*\*\*

I am on Social Security. I think the rates are very high. My bill for one month is \$91 which I cannot afford to pay. I live alone, and there is nobody to share my utilities. I would like to go on the Budget Plan. I would appreciate some information from you and an answer to why the UNS increased the prices.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

8/12/2009\*\*\*\*\*E-04204A-09-0206\*\*\*\*\*

Opinion noted and filed in Docket No. E-04204A-09-0206

8/12/2009

I called consumer and I advised that her opinion will be placed on file with the Docket Control Center and will be made part of the record, and that the Commission will consider her comments before a decision is rendered in the ("UNS") application. She stated that she already contact ("UNS") about Budget Billing and they told her that she needs to catch up on her \$91 payment and then they will put her on Budget Billing. She thanked me for filing her letter.

\*End of Comments\*

Arizona Corporation Commission

DOCKETED

Date Completed: 8/13/2009

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AUG 14 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

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